

Programme 2025 - 2026

**Free Training Courses
for Personal Assistants
and Care Workers who
work for Direct Payment
Employers and users**

**BSL Interpreters and live captions
are available on the day**



**Book now
using the QR code**

The accredited training courses will provide an overview on communicating and supporting deaf and deafblind people to assist them in meeting their social care needs.

All workshops are fully accessible with two BSL Interpreters and live captions.

The courses are for:

- **Direct Payment, Personal Budget, and Personal Health Budget users**
- **Direct Payment employers and those who self-fund to meet their social care needs**
- **Personal Assistants, Communication Support Workers and care workers who work for the above groups of people.**

Direct Payment employers will be able to claim reasonable work and travel expenses for their Personal Assistant(s) to attend one or more of the following workshops.



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**For more information, please email:
booking@deafinitelywomen.org.uk**

November 2025

Communication Assistive Equipment for the person you support

Date: Monday 24 November 2025

Venue: Online - Zoom

Time: 10am - 1pm

Duration: 3 hours

Trainer: Hearing Help, UK

How To Employ Care Staff

Date: Tuesday 25 November 2025

Venue: Online - Zoom

Time: 10am - 4pm

Duration: 5 hours

Trainer: Derbyshire Law Centre and Deaf-initely Women

CPD accredited: Yes

Certificate available: Yes

December 2025

Understanding your Rights as a Direct Payment user

Date: Monday 1 December 2025

Venue: Online - Zoom

Time: 10am - 4pm

Duration: 5 hours

Trainer: Disability Law Service

CPD accredited: Yes

Certificate available: Yes

Supporting and communicating with Deaf BSL users with Dementia

Date: Thursday 11 December 2025

Venue: Derby Deaf Club, 39 Parker St, Derby, DE1 3HX

Time: 10am - 4pm

Duration: 5 hours

Trainers: Dr E Ferguson-Coleman (UCL University) and Corvette Silo (Kingswell Care Agency)

CPD accredited: Yes

Certificate available: Yes

January 2026

Basic Guiding Skills

Date: Thursday 15 January 2026

Venue: Royal School for the Deaf, Derby,
Karten Centre, Ashbourne Road, Derby DE22 3BH

Time: 10am - 4pm

Duration: 5 hours

Trainer: Deafblind Enablement UK

CPD accredited: Yes

Certificate available: Yes

Deaf Awareness Training

Date: Monday 19 January 2026

Venue: Online - Zoom

Time: 10am - 2pm

Duration: 4 hours

Trainer: British Deaf Association

February 2026

Communicating and supporting people with Acquired Deafblindness

Date: Wednesday 4 February 2026

Venue: Online - Zoom

Time: 10am - 4pm

Duration: 5 hours

Trainer: Deafblind UK

CPD accredited: Yes

Certificate available: Yes

Basic Hands-on BSL Communication Training

Date: Thursday 17 February 2026

Venue: Derby Deaf Club, 39 Parker Street,
Derby, DE1 3HX

Time: 10am - 4pm

Duration: 5 hours

Trainer: Kingsway Support Service

CPD accredited: Yes

Certificate available: Yes

March 2026

Basic Deafblind Manual Training

Date: Wednesday 4 March 2026

Venue: Derby Deaf Club, 39 Parker Street,
Derby, DE1 3HX

Time: 10am - 4pm

Duration: 5 hours

Trainer: Deafblind UK

CPD accredited: Yes

Certificate available: Yes

Deafblind Equality Training

Date: Saturday 14 March 2026

Venue: Online - Zoom

Time: 10am - 1pm

Duration: 3 hours

Trainer: Molly O'Brien

CPD accredited: Yes

Certificate available: Yes

For more information, please email:
booking@deafinitelywomen.org.uk



About our free training courses:

Basic Guiding Skills

Learning Outcomes:

- Discuss how to improve accessibility
- Learn how to safely guide a person with sight loss/deafblindness
- Learn good practice techniques
- Simulation exercises.

Basic Deafblind Manual Training

Learning Outcomes:

- Improve ability to communicate with a deafblind person
- Access information
- How to navigate environment effectively.

Basic Hands-on BSL Communication Training

Learning Outcomes:

- Improve ability to communicate with a deafblind person
- Access information
- How to navigate environment effectively.

Communicating and Supporting People with Acquired Deafblindness

Learning Outcomes:

- Identify a range of communication modes used by people who have acquired hearing and sight loss in later life
- Identify tactics to support communication
- Holistic approach to identify individual's needs
- Appreciate emotional implications of changing communication modes.

- **Communication Assistive Equipment for the person you support**

Learning Outcomes:

- Learn the range of equipment available to support with communication
- Learn the different digital apps that are available for Blind and Deafblind people
- Learn how these can support independent living at home and at work.

Deaf Awareness Training

Learning Outcomes:

- Understand different perspectives on deafness
- Applying effective communication tactics
- Recognising the importance of equal access for deaf and deafblind individuals, how deafness affects them
- Learn about British Sign Language
- Learn good practice techniques
- Learn where they can further learn British Sign Language.

Deafblind Equality Training

Learning Outcomes:

- Understand the impact of regular changes to sight and hearing loss whilst appreciating the emotional implications that come with changing modes of communication
- Identify a range of communications used by deaf people & people with acquired deafblindness
- Learn tactics to support communication
- Understand the social and medical model of deafblindness
- Understand different types of deafblindness, frequency losses and vision loss conditions
- Rights to access services and address discrimination.

How to Employ Care Staff

Learning Outcomes:

- Learn what you need to employ Personal Assistants
- Learn how to be a good employer
- Learn how to keep your Personal Assistants motivated and committed
- How to avoid making common mistakes as an employer.

Supporting & Communicating with Deaf BSL Users with Dementia

Learning Outcomes:

- Understand how dementia affects Deaf people
- Learn ways of supporting Deaf people with dementia
- Learn how to communicate with them.

Understanding Your Rights as a Direct Payment User

Learning Outcomes:

- Understand how to access Direct Payment
- Learn how Direct Payments works
- Learn how to overcome Direct Payment problems
- Learn how to challenge refusal or reductions in Direct Payment package.

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Disability Law Service
Fighting injustice for disabled people



BOOK YOUR PLACE



Email: booking@deafinitelywomen.org.uk

SMS/Text: 07421 827 162

Telephone: 01773 828 233

Text Relay: 18001 01773 828 233

WhatsApp Video: 07421 827 162